Project Summary

Project Background
The External Cooperation of the European Commission to the countries under the CARDS programme comprises a total of more than 90 individual programmes and projects. Projects fall into 10 major sectors from agriculture, SMEs and the financial sector to transport, telecommunication, energy, environment, etc. The Commission monitors the progress of its external cooperation on input, activity and outcome levels, whereby the most important instrument is the Result-Oriented Monitoring (ROM) system. ROM consists of external examinations and captures the actual progress towards results as well as the wider implications and impact of interventions. The systems provides a regular reporting mechanism to ensure that projects remain on course.

Monitoring Objectives
The main objective of the ROM systems was to gather result-oriented information on projects in the field and to report on progress in order to maintain and where possible improve the quality of external co-operation activities through timely, independent, well-targeted information on project implementation.

Monitoring Activities
- Establishment and management of the monitoring infrastructure: 3 project offices covering 120 projects/programmes
- Implementation of the monitoring programme: monitoring work plan, more than 200 monitoring reports per year, project data files,
- Regular management (summary & thematic) reports
- Rigorous quality control: cross-check with stakeholders
- Up-dating of the MONIS database
- Coordination between projects and with EC Services
- Recommendations on the basis of “lessons learnt”

Implementation Features
Monitoring work was organised through 3 special monitoring offices, having their regional headquarters in Sarajevo. External monitors (local and international) undertook field trips, gave ratings and comments accordante to the EC evaluation criteria and summarised findings into semi-standards reports. After the projects had been given a chance to comment, the reports were submitted to the Commission Services and data entered into the Monitoring Database (MONIS). This system provided an excellent overview and a basis for further analysis and feed-back into project planning.

Services Provided
- Management of 3 monitoring offices
- Monitoring of 90 projects at least once a year
- More than 150 monitoring reports per year
- Regular summary thematic and regional reports to EC
- Up-dating of the MONIS database
- Recommendations to EC Services

Bosnia/Hercegovina
Croatia, Albania

Result Oriented Monitoring of the CARDS Programme

Client
European Commission / EC

Duration

Personnel
- 5 International LTE
- 5 Local LTE
- 51 MM international STE
- 12 MM local STE
- 5 support staff